

QATAR-UAE XCHANGE®

Service is our Currency

Journey towards Digital Transformation

Sending money home has become more convenient for expatriates across the world with many financial institutions offering digital channels. The online money transfer channel from Qatar-UAE Exchange is one of them. It offers the customers to move their money globally and seamlessly from the comfort of their personal space.

Speaking on the new digital channel, Mathai Vaidian, Country Head for Qatar-UAE Exchange said: "Being one step closer to the customer has always enabled us to understand their needs and expectations better. Now with this online facility customers need not carry physical cash or stand in long queues at the branch to do financial transactions. Today a GenX or GenY customer seeks quick, secure and convenient channel of remittance. And to meet these evolving needs of the growing customers, we introduced a safer electronic mode of transferring funds. Residents of Qatar can now instantly transfer money from our online remittance portal to anywhere in the world —be it from home, office or while on the move by just a click on their laptop, PC or mobile."

Remitting through www.uaeexchange.com/qat is easy. Existing UAE Exchange customers create their online account by simply entering their Customer Number or Registered mobile number along with date of birth. A one-time password will be received which need to be entered for confirming registration.



Mathai Vaidian
Country Head for Qatar-UAE Exchange

New customers need to first register themselves at the online portal and then visit any Qatar-UAE Exchange branch with valid Qatar residence permit ID / National ID for account activation. Once the account is activated, the customer can log in and send money to their destination country hassle free. They can even pay through a Debit card issued by any banks in Qatar.

Qatar UAE Exchange's online facility offers best rate and faster service. Customers will receive email confirmation of transaction details once the transaction completes successfully. Track your transaction option is available online, where customers may see the progress of transaction done online. We offer service to all parts of the world at affordable charges.

Another advantage the online portal offers is the cutting-edge security technologies. The Secured Socket Layer (SSL) encryption method ensures complete protection when a customer is doing their transaction



online, and prevents any unauthorised person from accessing the customer's account details. The information provided by the customers is also stored in a secure database on private servers which are used only for remittance purposes.

"We will be strengthening our presence in the digital platform in the coming years. Plans to extend our product offerings from the traditional brick-and-mortar structure towards a more secure digitalised cashless mode and expanding our branch network are in the offing," adds Mathai.

Qatar-UAE Exchange commenced its operations in the country in April 2007 under the patronage of HE Ghanem Sulthan Al Hodaifi Al Kuwari. Over the years the brand has strengthened its presence in the country and is today synonymous with trust and service excellence. It serves 9000 customer daily with a plethora of financial services including money transfer, foreign exchange and bill payments. The strong network of

the brand with close to 140 banks across the globe also ensures unparalleled remittance speed. It is also the first exchange company in Qatar to have the Society for Worldwide Interbank Financial Telecommunication (SWIFT) connectivity.

The brand also has a Foreign Currency Wholesale Bank Notes Division which caters to the requirements of corporates across the country through its ten branches. It offers the customers with competitive rates, advance currency note booking and other privileges.

The penchant for quality and excellence has earned the brand ISO certification and many accolades. In 2016, Qatar-UAE Exchange was conferred with Best Partnership Award from Doha Bank and Best Money Exchange in Qatar from Global Business Outlook Magazine. Other accolades include Global Banking and Finance Review Award and International Finance Magazine Award in the past.